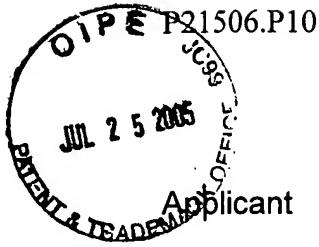


B/IFW



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Bonnie S. CLARK et al. Confirmation No. 8996
Appl. No: 10/038,658 Group Art Unit : 2643
Filed : January 8, 2002 Examiner : Barry W. Taylor
For : METHOD AND SYSTEM FOR PRESENTING BILLING INFORMATION
ACCORDING TO A CUSTOMER-DEFINED HIERARCHAL STRUCTURE

COVER LETTER REGARDING FORMAL DRAWINGS

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop Issue Fee
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir:

Enclosed are twenty-two replacement sheets of formal drawings corresponding to
the drawings submitted together with the application as filed.

The U.S. Patent and Trademark Office is hereby authorized to charge any additional
fees concerning the application to Deposit Account No. 19-0089.

Respectfully submitted,
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